



Your Technology & Innovation Partner

TMA InsurTech Center



TMA InsurTech Center

10 years experience

Clients from Australia,
Thailand, Indonesia,
Hong Kong, Vietnam



Services

- Product Planning
- Solution Consulting
- Prototyping
- Proof of Concept
- R&D
- UX/UI Design
- Product Development
- Product Testing
- Porting & Migration
- IT Managed Services



Modernize your
IT/software system

Increase customer
experience

Optimize your
operations

Increase competitive
advantages

How can we help insurance companies?

Develop Insurance Customer Application

Develop application that helps customers to get the quotation for insurance services, claiming, etc.

Increase Operation Productivity

Apply the latest technology to improve the productivity for the sales team, customer service, claim handling, internal operation, recruitment, etc.

Build Learning Tool for Insurance Agent

Build a Learning tool which helps every insurance employee to define & upgrade their career path.

Modernize Legacy System

Move to cloud, apply automation, mobile enabled technologies, AI while retaining features tailored to its specific business needs

Sample Projects



Autocare Insurance Sales Portal



Insurance Sales Agent Learning Tool



Insurance Quotation Tool



Autocare Tracking Insurance



Insurance Sale Support



Risk Discovery



Employee Operation Solution

Sample Projects

1. Autocare Insurance Sales Portal

A mobile friendly autocare insurance sales portal that helps customers to get a quote and make payment for car insurance.

Get a quote

The website will automatically calculate the quotation for the insurance package that the customer has selected

Policy Information

Customer will provide policy holder, driver, vehicle info and insurance period so that the system will calculate the insurance premium

Payment Integration

Integrate with different payment methods such as Momo, Onepay

2. Insurance Quotation Tool

The quotation management system helps insurance agents create quotations and manage customers online.

Quotation Creation

Allow agents to create quotation online and track the quotation status

Customer Relationship Management

Help agents search and view contact from list to detail. The agents can manage leads and schedule their work

Document Storage

Give agents the tool to view and manage internal documents

Sample Projects

3. Insurance Sale Support

Insurance sale support application allows customer service teams to manage their activities and customer information.

Customer Relationship Management (CRM)

Give customer service team the tool to manage lead, customer information, their upcoming events and service request

Product Management

Manage product list, support for product demonstration

Customer Policy Management

Allow insurance company to track and change customer policy details

Insurance Activity Tracking

Show the customer service team their upcoming activities, task scheduling, and push notifications for customer activities

4. Customer Relationship Management (CRM)

A mobile portal that helps staff to manage all insurance assets on mobile devices and provide a simple online procedure.

Customer Relationship Management (CRM)

Manage customer information regarding personal information, claim information, coming activities, contracts, etc.

Online Document/ Property Management

Help staff to control and access their documents, reports and claims anytime, anywhere

Online Recruitment

Provides on-line recruitment procedures from submitting applications to position approval

Online Sharing

Allow insurance staff to share personal cards, documents or news to insurance channel or social channels

Online Document Signing

Allow securely and fast approve or reject an application. Selfie required to determine and proceed

Claim Management

Allow insurance company to approve or reject claim request

Sample Projects

5. Insurance Sales Agent Learning Tool

An E-learning Management System that helps insurance sales agent clarify the training roadmap to upgrade their career path. manage and track agents' learning progress.

View training roadmap and get certification

User can see the career path overview and training roadmap to upgrade their level

View upcoming classes, take exams and assessment

This solution allows multiple types of training that everyone can access and learn anytime, anywhere

QR Code for check in/ check out

Give agents the tool to view and manage internal documents

6. Autocare Tracking Insurance

Autocare Tracking insurance is a mobile/ web application that allows insurance companies/ collision repair facilities to manage the detailed car repair progress.

Repair Status Tracking

Allow repair shop/ insurance companies to track their customer vehicle status by photo and latest repair status information

Repair Status Management

Give insurance companies automatic generation reports about progress and repair details of customer cars.

Customer Support

Connect repair shops with their customers to support and update the vehicle status

Shop Performance Monitoring

Support repair shop to manage the repair process and workflow of employees

Solutions



Risk Discovery

1. Risk Discovery

We find staff that have elevated risk from excessive access, and give management the tools they need to make well-informed decisions tracking success through intuitive reports and dashboards.

2. Innovation as a Service

Apply the latest technologies (Big Data & Analytics, AI & Machine Learning, Blockchain, and IoT) and innovative solutions (RPA Automation, Analytics, Machine optimization, etc.) to transform and optimize insurance company operations



Innovation as a Service



Go Mobile

3. Go Mobile

Utilize our available solutions/ frameworks to develop mobile/ tablet applications that help to interact with insurance customers, partners or increase employee efficiency with effective cost.

4. Go Digital

Consult and implement digital transformation solutions suitable to each insurance companies' needs. Apply TMA available solutions to reduce the time and cost of digital conversion



Go Digital



Go Online

5. Go Online

Help insurance companies transform their business models online. Develop or optimize the mobile & web application/ website to interact with customers. Design support system (back-office)

Solutions



6. Go Cloud

Design and deploy cloud computing solutions. Analyze the current insurance system to determine which apps and data should be moved to the cloud. Consult the right cloud for each business. Transform data and applications to the cloud



7. Go Smart

Convert devices into smart devices. Develop software applying 5G and image & video recognition technologies for smart cameras, robots, drones, etc.



8. Go Integrated

Integrate individual applications into one system, design unified data, generate reports and analysis among departments, branches and member in insurance companies.



9. Go Automation

Apply artificial intelligence, natural language analysis, photo and video recognition technologies to create solutions to automate insurance business processes to increase productivity, increase accuracy and save labor costs.



10. Go Interactive

Apply the latest methods to create intuitive and interactive insurance web, mobile, and PC interface designs

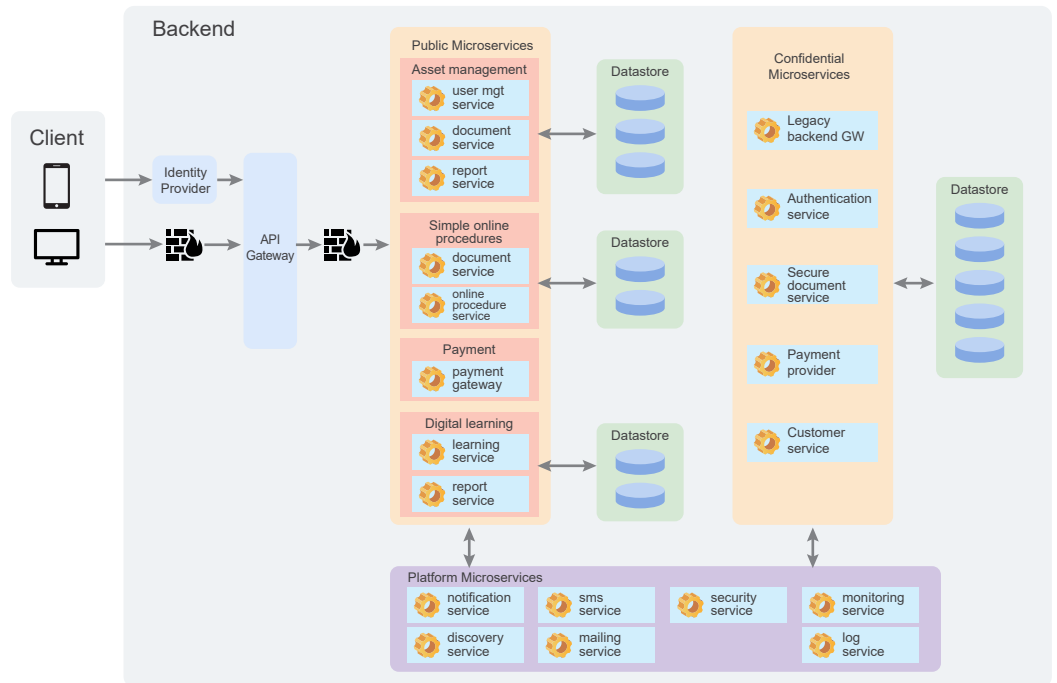


11. Go Secure

Consult and implement security solutions in insurance companies, assess Website safety, build security and network operating centers.

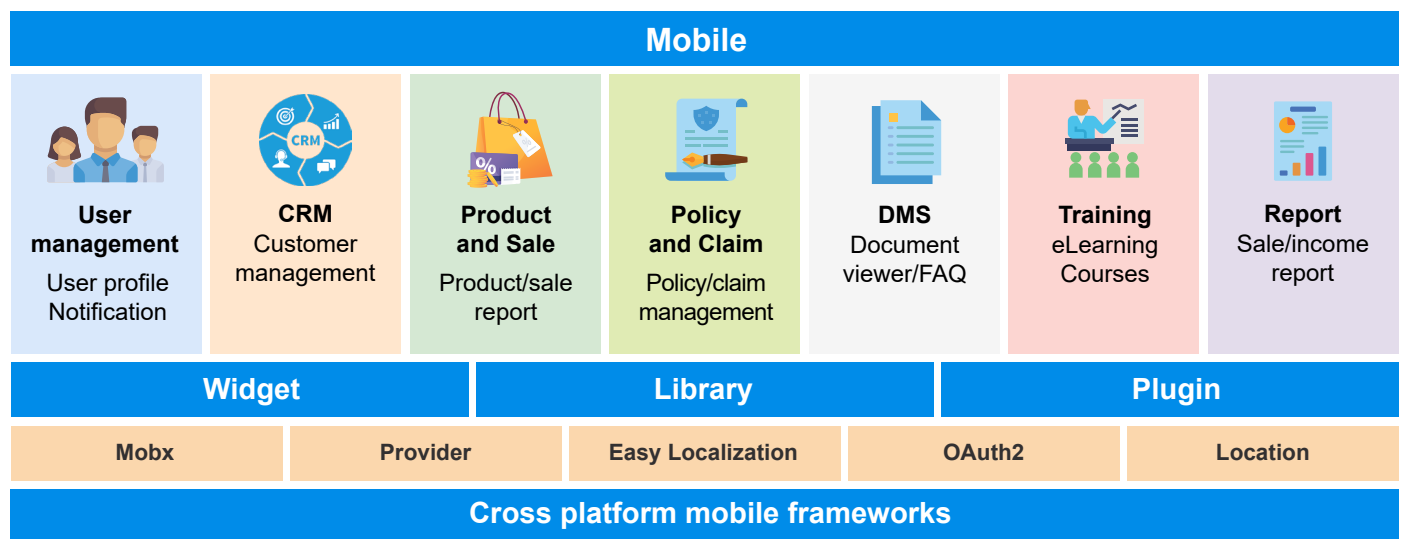
Technology

We have built a framework that can cover the key modules in an insurance company such as customer relationship management, document management, claim management, learning services, etc.



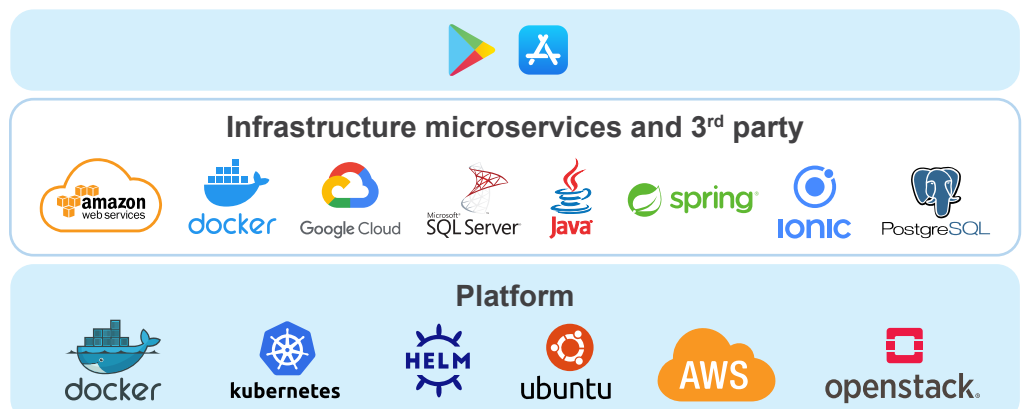
Mobile Architecture:

We develop mobile architecture that optimizes the interaction with customer and enhance employee productivity



Frameworks / Libraries

The system has 3 layers: client apps, mobile gateway, and platform infrastructure to handle operations



Why TMA?

Established in 1997, TMA is proud to be the quality software outsourcing partner for companies worldwide.



25
years



3,500
engineers



30
countries

1. Strategic Software Partner

- Commitment and investment for long term partnership.
- Helping clients focus on core businesses and leave the IT burden to our engineering team.
- Track records: 24 years of experience in providing quality enterprise services for clients in 30 countries.

2. Trusted Solutions

- Our solutions were applied in different global insurance companies.

3. Strong Quality Foundation

- Based on industry practices and standards (CMMI, Agile, RUP, ISO, TL9000)
- Meeting stringent requirements from leading companies

4. End-to-end Solutions

- From ideas to design, implementation, testing, deployment, maintenance and support
- From software development, testing to application support and IT services
- Wide range of skills and technologies